

Mercy Medical Center

Mercy Physical Therapy and Sports Institute

11/28/00

To whom it may concern,
I would like to say Thank you to Mastercare for all their help. Mastercare provided us with the parts we
Needed in a prompt manner and where very friendly. The customer service was great and very quick to act.
I have used the inversion traction unit and it has helped our clinic. It is easy to use and to show patients how
to use. As for the unit it has lasted us a good 4 years so thank you Mastercare and we will continue to use it.

Thank you,
Ryan Sellers Mercy Medical Outpatient P.T. Tech Supervisor